What is CareLoop?

CareLoop connects families with the right expert at the right time throughout the aged care journey.

Through a simple digital dashboard, you can access free legal advice for estate planning and estate administration, so you know exactly what needs to be done and when.

You'll also be paired with a dedicated Care Concierge who takes the time to understand your situation, explains your options, and guides you step by step. When needed, they'll connect you with trusted specialists, including grief counsellors, funeral planners and end-of-life experts, so you're never left navigating these moments alone.

How to get started.

If you've already registered.

Log in to your CareLoop dashboard at careloop.com.au and select 'Talk to an Expert' from the menu to book a free session with the specialist that best fits your needs.

If you haven't yet registered.

Scan the QR code below to register for free as a OneCare family. Your Care Concierge will reach out for an introductory call, or you can book a specialist session directly from your dashboard.

CareLoop is completely free for families of residents at OneCare.

Already registered?

Visit **careloop.com.au/login** or scan the QR code to access.

Not registered yet?

Sign up at **https://careloop.com.au/onboarding/onecare** or scan the QR code.

Need help?

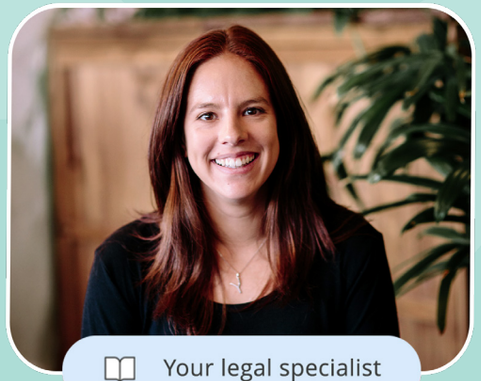
Call us on **03 9968 2111.**

Free access is to CareLoop's services. Free access does not extend to families opting to use Bare, Bare Law - or another funeral provider services - via the CareLoop platform or on CareLoop's recommendation. See careloop.com.au for full Terms & Conditions.

careloop

Your dedicated Wills & Estates Lawyer.

Free, expert legal guidance when you need it most.

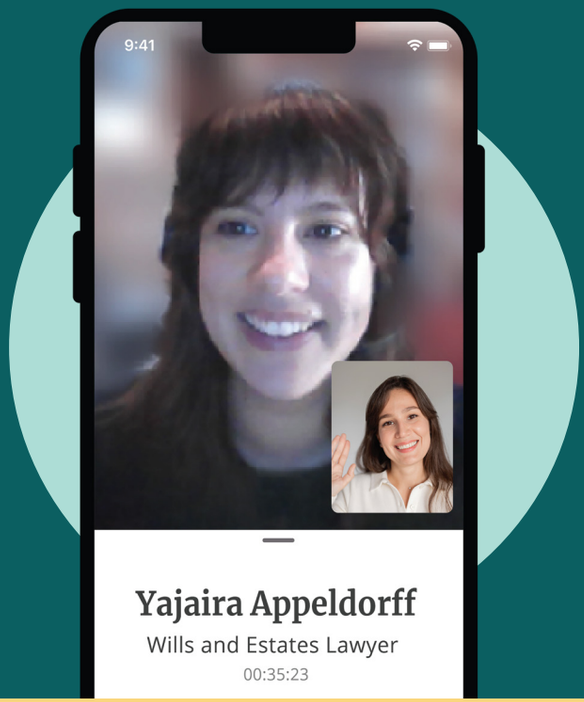


Your legal specialist

Provided in partnership with OneCare

Expert legal guidance at every stage of your aged care journey.

Making decisions about estate planning and administration can feel overwhelming, but getting the right advice early can protect your family and avoid future stress. CareLoop's experienced lawyers guide you step by step, so you know what to do, when to do it, and how to fulfill your responsibilities with confidence.



Our support can help:

1

Planning:

Create or update Wills, Enduring Powers of Attorney, and related documents today, ensuring your wishes are legally recognised and your family is protected.

2

Ongoing review:

Update your documents as circumstances change, resolve issues before they become conflicts and keep your plans legally sound.

3

Understanding your role as executor:

Get clear guidance on executor responsibilities so you're prepared to act confidently when the time comes.

4

Estate administration:

Receive step-by-step support through probate and estate administration, ensuring assets are distributed correctly and reducing the risk of disputes.